

SHANGRI LA

MUSEUM OF ISLAMIC ART, CULTURE & DESIGN

Guidelines for School Tours

Welcome to Shangri La! We hope you will have a wonderful time exploring the museum and discover something new! We hope visitors will have fun and interact with our collection! We strongly encourage questions and discussing what people see think and feel during their visit!

Special education tours are available for grades 3 – 12 – a 75-minute walking tour that includes several staircases (total 53 steps) and uneven walking surfaces. Tours explore the rooms, galleries and spaces throughout the museum and grounds. An accessible route is available for people who are wheelchair users or require mobility aids.

As a museum, we ask that visitors respect the collections and grounds. No food or beverages are permitted in the museum and we are unable to provide a space for lunch. Any lunches would need to be consumed off-site.

Transportation

Due to limited space, regular (LENGTH) school buses may not drive or park on-site. Mini and short buses may be accommodated on-site so long as they do not exceed the length of 27 feet and a width of 8.3 ft. Reverse indicators must be switched off when reversing on-site. No idling is permitted while vehicles are on the site. The vehicle must be parked and turned off when loading and unloading passengers. Passenger pick up and drop off must be done in the designated loading and unloading area (Banyan Courtyard).

Private vehicles may **NOT** drive or park on-site at Shangri La or in the surrounding residential neighborhood.

Before you arrive

- Prepare nametags for students and chaperones
- One chaperone is required for every 15 students and must always remain with students. Please note that chaperones take an active role in the facilitation of and participation in gallery activities.
- Divide your students into groups no larger than 15.
- Review museum kokua rules with your students.

Confirmation

Groups are required to confirm the number of students and mode of transportation at least 48 hours prior to visiting Shangri-La.

Cancellations/Rescheduling Tours

Please communicate any changes to us at cboutros@ddcf.org. Tour cancellations are requested at least 48 hours prior to the scheduled tour date. Should you wish to reschedule the tour, you will need to submit a new tour request form. The rescheduling of tours requires eight weeks advance notice.

Bag check

As storage is limited, please pack lightly for your visit to Shangri La. Visitors will be asked to check backpacks and any items larger than 18" in diameter. All bags that are brought to Shangri La may be inspected by security staff.

Prohibited items

In order for all our visitors to have the most enjoyable experience possible, we ask you to kindly observe the following guidelines. The following items are prohibited:

- Selfie sticks
- Tripods
- Monopods
- Food, drink, chewing gum
- Aerosol cans
- Mace or pepper spray
- Sharp items such as knives or screwdrivers
- Explosives
- Firearms and other weapons
- Large umbrellas and any other objects deemed by Shangri La to be too large or a danger to exhibits and artifacts
- Smoking, vaping, and chewing tobacco are not permitted onsite

The following items are PERMITTED:

- Mobility aids such as canes and walkers
- Certified service animals or animals-in-training. However, Shangri La reserves the right to designate restricted areas and/or ask that the animal be removed if safety of our visitors, staff, and collections are at risk due to animal behavior.

Photography

Photography is permitted in designated areas for private, noncommercial use only. Phones and compact still cameras with a lens no longer than three inches are allowed. No video cameras, selfie sticks, tablets, tripods, monopods, and flash photography. Permission to publish, reproduce, exhibit or distribute images must be requested separately. To request more information, contact shangriilahawaii@ddcf.org.

Cell phones

We request that cell phones be silenced during the tour.

Visitor facilities

Two (single-user) unisex restrooms are available on site at Shangri La. One restroom is accessible. Drinking water is also available.

Attire

The climate at Shangri La is usually hot and sunny and there is no air-conditioning. Comfortable walking shoes, lightweight clothing and sunglasses are recommended.

For more information, contact Christine Boutros at (808) 792-5503.